



**Cancellations**

If you have to cancel or reschedule an appointment, kindly notify us 24 hours prior to your scheduled appointment. If you cancel the day of your appointment, Re-Form Physical Therapy and Pilates reserves the right to charge you for your appointment.

**“No Show”**

Failing to appear for a scheduled appointment without prior notification is considered a “No Show.” A “No Show” will result in a charge equal to the amount of the services scheduled. Multiple “No Shows” may result in the relinquishment of services.

**Mobile Devices**

We request all mobile devices (cell phones, PDA’s, etc...) be placed in silent mode upon entering Re-Form Physical Therapy and Pilates. While we understand clients occasionally must be available to take calls, we request you respect other clients’ experiences and kindly step outside the office to do so.

**Our Pledge to You**

If Re-form Physical Therapy and Pilates Staff has to cancel the day of a scheduled appointment, you will be credited \$25 towards services at Re-form Physical Therapy and Pilates. Re-form Physical Therapy and Pilates does reserve the right to provide another staff member of equal professional status to fulfill your appointment.

I verify that I understand and will abide by these policies.

Printed Name \_\_\_\_\_ Date \_\_\_\_\_

Client Signature \_\_\_\_\_